AMERICAN PNEUMATIC TOOL

WARRANTY

American Pneumatic Tool warrants its products to the original purchaser to be free from defective materials and workmanship. The liability of APT is limited to the replacement of any parts(s) which are judged to be defective in materials and or workmanship by APT, provided that APT is notified of the suspect part within (2) years after receipt of the product by the original purchaser. This warranty entitles the original purchaser to have the warranted parts and labor rendered at no cost, for the period of (2) years when the product is carried or shipped prepaid to the APT facility in Gardena, California or an authorized APT warranty repair facility. This warranty does not apply to products which APT judges to have been misused, abused, modified, or repaired by parties other than APT personnel or an authorized warranty repair facility.

AUTHORIZATION TO RETURN GOODS

When returning any APT product to the factory or authorized facility for warranty evaluation or for any other reason, the customer must first obtain a RETURN MATERIAL AUTHORIZATION (RMA) number from the customer service department y calling (800) 532-7402 or faxing (310) 323-6656 with information on the return. The RMA number must be prominently displayed on the packages that are returned to the APT facility and also shown on the packing list. We reserve the right to refuse any returns without prior authorization. A 20% handling and restocking charge will be applied to all returns unless the situation dictates otherwise and prior authorization is obtained with the RMA number.

TERMS AND CONDITIONS

Terms: Net 30 days, FOB Gardena, California.

Minimum Order: \$50.00 net. All orders totaling less than \$50.00 will be invoiced at \$50.00 net.

Freight: APT reserves the right to select all carriers.

Damaged or Short Shipments: Always inspect and count all shipments being received and note on the packing list any damage or shortage before the driver leaves your facility. Any claim resulting from shipment must be filed immediately with the carrier and reported to APT within 30 days of delivery.

Order Desk Hours: Monday thru Friday 6:00 a.m. to 4:00 p.m. Pacific Standard Time.

